



ALVANCE Aluminium Duffel BV

## Policy on Quality

It is our mission to offer Aluminium solutions to our customers by efficiently and sustainably operating our integrated rolling assets. Therefore, by 2030, we aim to be a leading, sustainable and carbon neutral Aluminium rolling mill preferred by our customers and our people.

This mission is supported by our quality policy based on our values and guiding principles an are in accordance with the IATF 16949 and EN 9001 standards we adhere to. All values and guiding principles are beneficial to our stakeholders:

### VALUES



**Sustainability:** We reduce waste and costs by doing things first time right. All employees comply with company policies, legal regulations and deal in an ethical and correct way. Through quality assurance we prevent, detect, and correct problems and guarantee a sustainable quality for our customers.



**Family:** We communicate in an open way to our customers, suppliers, employees and the community. We discuss and solve problems in multi-functional teams supported by our culture of ownership and openness. We share learnings.



**Change:** We continually improve our products, services, quality management system and practices by involving all employees and applying lean manufacturing methodologies. We achieve good quality performance by continuous reduction of quality risks via a lean and proactive approach.

### GUIDING PRINCIPLES



**Safety:** Product design, process controls and inspections guarantee product safety.



**Customer focus:** The guiding principle of all our employees to improve customer satisfaction. Legal and mutual agreed customer specifications are always met in full.

Our values and guiding principles support our drive for a safe and healthy working conditions and environmental excellence.

**Geert Vannuffelen**

General Manager ALVANCE Aluminium Duffel BV

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